



Forensic RightCall

Fraudulent or unethical behaviour will not only result in financial loss but will also have a negative impact on an organisation's morale, business reputation and, potentially, the livelihood of every employee.

Stakeholders and regulators expect you to conduct business with the highest levels of integrity and transparency. Today, more than ever, public and private sector organisations are expected to minimise their risks of fraud, corruption and other inappropriate behaviour.

Experience shows that employees with concerns prefer to speak with someone rather than communicate through voicemail or email. Unfortunately, many employees fear that reporting unethical conduct to management may lead to victimisation or that they won't be taken seriously. Providing your staff with an independent whistleblower program as an alternative to reporting through internal channels demonstrates your commitment to combating fraud and misconduct and assures the individual that the information received will be treated in the strictest confidence.

McGrathNicol Forensic's RightCall is an independent reporting line designed for clients implementing "best practice" measures to prevent fraud and misconduct. RightCall empowers your employees to report concerns directly to an independent third party. Callers can either disclose their identity or remain anonymous by having their identity protected by McGrathNicol Forensic.

Our experience also shows that the way in which the hotline is communicated to employees can have a significant impact on how it is used. In working with McGrathNicol you will benefit from our experience in effectively implementing hotlines.

How does it work?

- + All calls go to a 1800 toll free number which are answered by trained McGrathNicol Forensic staff - we do not and will not use a call centre;
- + Information received will be logged into a dedicated database accessible only to accredited McGrathNicol Forensic personnel;
- + Information received will be forwarded to two nominated client personnel within two hours of the call being received - this communication can be by email in a standard and agreed format which can be encrypted and password protected; and
- + Our service is compliant with AS 8004-2003 (Whistleblower Protection Programs for Entities) and the Corporations Act Whistleblower Protection requirements (CLERP 9 amendments).

For further information please visit mcgrathnicol.com or contact the national leader of our Investigation Services practice:

Dean Newlan
+61 3 9038 3151
dnewlan@mcgrathnicol.com

mcgrathnicol.com